



## QUALITY POLICY

As part of the policy and directives imposed by the group management, T.M.E. S.p.A. - Termomeccanica Ecologia is aware of the need to systematically and supported by documents ensure a level of quality such that the expressed or implied needs and expectations of its Customers are continuously met, and believes that quality must extend to and permeate all activities carried out within the company, so that everything, from the product to the process, to management, to sales, meets a criterion of continuous improvement of product reliability and Customer satisfaction.

Based on the above principles and the provisions of UNI EN ISO 9001, the Management of T.M.E. S.p.A. - Termomeccanica Ecologia sets the following Quality Management System (QMS) objectives:

- Complete satisfaction of Customer and Market needs and expectations in terms of features, reliability, completeness, delivery deadline
- Being recognized nationally and internationally, in the areas of plant engineering for water treatment, waste treatment and energy production, production and/or treatment of chemical compounds in industry, and treatment of effluents from industrial/civil processes, as a partner of absolute reliability and primary technological expertise
- Complete satisfaction of applicable requirements
- Continuous improvement of the effectiveness of the QMS

In order to achieve the above goals, the Executive Board:

- Ensures that quality management involves every level of corporate responsibility
- Ensures the use of adequate resources of assets and personnel implement the QMS
- Assumes responsibility for operation and effectiveness of the QMS
- requires each process manager to ensure that the QMS is adequately known and applied in his or her area of responsibility
- Involves all staff in the organization in achieving corporate goals

La Spezia, November 2, 2023

Managing Director



**T.M.E. S.p.A. – Termomeccanica Ecologia** • Società con socio unico  
Sede legale: Via del Molo 1/B • 19126 La Spezia • Italia  
Tel. +39 0187 552.1 • Fax. +39 0187 552.215 • [www.tme.termomeccanica.com](http://www.tme.termomeccanica.com)  
Cap. Soc. € 25.000.000,00 int. vers. • C.F. 00556460186 • P.IVA 01084420114 • R.E.A. SP- 99481  
Società soggetta alla direzione e coordinamento di Termomeccanica S.p.A.

